Nortel VPN Extranet Access Client Installation Instructions and Configuration (Updated for version 6.01d)

Minimum System Requirements for Nortel Extranet Access Client Installation

- Windows 2000 or XP
- Internet Explorer 5.5 or higher
- Internet Connection via an Internet Service Provider. AOL and CompuServe are not supported ISPs for the Extranet Access Client, and some cable or DSL providers may require professional or business-class level service.
- Users will have to obtain a Group ID and Group Password from the Medical Library and a network username and password from Technology Management in order to connect to the Erlanger network via the VPN.

IMPORTANT: If you are upgrading to version 6.01d from an earlier version, you MUST uninstall the previous version before attempting to install version 6.01d. Not doing so will lock up your machine and the installation will not complete successfully.

- 1. Close all active programs or minimize all active windows
- 2. Insert CD into drive
- 3. Double click on "My Computer" icon. Double click on your CD drive. Double click on "eac510d.exe".
- 4. On the "Welcome..." screen, click "Next >"
- 5. On "License Agreement" screen, click "Yes"
- 6. On "Choose Destination Location" screen, click "Next >" to accept the default location of "C:\Program Files\Nortel Networks"
- 7. On "Select Program Folder" screen, click "Next >" to accept the default folder "Nortel Networks"
- 8. On "Install and run as an application" screen (Windows XP only), accept the default setting to Install and run as an application and click "Next"
- 9. On "Start Copying Files" screen, click "Next >". The install program will start copying the necessary files to your computer.
- 10. On "InstallShield Wizard Complete", click on "Finish" to restart the computer.
- 11. After the system finishes the restart, click on "Start", "Programs", "Nortel Network", select and run "Extranet Access Client".
- 12. Click on "Yes" in response to "Would you like to use Connection Wizard to create your first Connection?"
- 13. On "New Connection Profile" window, type in as shown. Then click "Next>"

New Connection Profile				
NORTEL NETWORKS	The Extranet Access Client creates a secure connection to a remote network. This wizard will guide you through creating a connection profile that stores the information needed to connect you to a particular remote network. Enter a name for this connection profile:			
	EHSVPN			
Extranet	Enter a description (optional):			
Access Client	VPN to Erlanget			
	KEpsk Next			

- 14. On "Authentication Type" window, select "Username and Password". Click "Next>"
- 15. On "User Identification" window, type in your EHS network login name for "User Name:". Leave "Password:" and "Save the Password" blank.
- 16. "Group Authentication Information", select "Yes, I have a Group ID and Group Password".
- 17. At this point you will need to fill in the Group ID and Group Password fields and click "Next>". The Group ID and Group Password must be acquired prior to this stage, as noted above in the System Requirements section above.
- 18. Use virtual.erlanger.org for "Host name or IP Address of the Extranet Access Switch...".
- 19. "Dial-up Connection" dialog, select "No, I do not want to dial first". Click"Next>".
- 20. "Connection Profile Complete", click "Finish"
- 21. "Extranet Access Client", click "File", "Save" and "Close"
- 22. This concludes the installation process.

CONNECTING TO EHS USING EXTRANET ACCESS CLIENT

- 1. Connect to your Internet Service Provider (ISP) such as BellSouth, EarthLink, MCI, etc., as you normally do. (AOL and CompuServe are not supported ISPs for the Extranet Access Client, and some cable or DSL providers may require professional or business-class level service.)
- 2. Once connected, click on "Start", "Programs", "Nortel Networks", select "Extranet Access Client". You will be presented with the following dialog window:

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\leq	7	Description	VPN to Erlanger	
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		User Name	Į.	
		Password	[
			C Saye Password	
	CIR	Destination	virtual.erlanger.org	
		Co	onnect Close Save	
			CRTEL NETWORKS Extranet Access Client	Edit Options Help Cognection EHSVPN Description VPN to Erlanger Dial-up (None) User Name Extranet Client Saye Password

- 3. Type in your EHS network password in the "Password" box, then click on "Connect"
- After the connection is completed, you can then start accessing the UTCoM Extranet and EHS Intranet resources. The UTCoM Extranet Home Page is located at <u>http://utcom.main.erlanger.org</u> and the EHS Intranet Home Page is located at <u>http://home.main.erlanger.org</u>

NOTE:

You must be using Microsoft Internet Explorer as your Internet browser. Netscape Navigator and AOL browsers are not supported.

DISCONNECTING FROM EHS EXTRANET

- The "Extranet Access Client" will be automatically terminated when you disconnect from the ISP. You can also manually disconnect from EHS Extranet (and leave your Internet connection session active) by right clicking on the "Extranet Access Client" icon at the bottom right of your screen, then select "Disconnect Extranet".
- 2. Access to EHS Extranet can be re-established at anytime while you are still connected to your ISP by re-invoking the "Extranet Access Client"